



Reasons Providers Call Consultants:

- **Behavior problems in their program**
 - “I’ve tried everything and this child continues to **hurt (bite, hit, kick) other kids**. Some parents are threatening to take their child out of my program.”
 - “This little girl **cries constantly** – what can I do to help her?”
 - “There’s a 3-1/2 year old boy who keeps **bothering the other kids**—he’s always touching them and their things, he never sits at circle time and he crashes into the wall. I’m not sure what to do. I’ve never seen a child like him before!”
 - “The toddler room is **out of control** –can you help?”

- **Talking with parents about sensitive topics and issues**
 - “This 4 year old boy **seems to be in his own world** – he doesn’t play with other children and doesn’t make eye contact. The parents don’t see a problem at home. What can we do to make sure he’s ready to go to kindergarten next year?”
 - “A 3 year old girl in my program has started **kissing other children on the mouth** and pulling down her pants when she’s not supposed to. I’m worried about this child but I don’t want to upset her mother – I’m not sure what to do.”

- **It looks like a young child’s development is delayed in some way**
 - “I’m worried – this child is 2 years old and **doesn’t have any words.**”
 - “This little girl is 18 months old and she’s **not standing or walking.**”

- **There has been a death of someone in the program or community – or an emergency – that affects everyone**
 - “**A teacher just died**. What do I say to the children and families?”
 - “There was a **shooting in our neighborhood**. What should we do? How do I talk with my staff? How can we help the children and families deal with this?”

- **Providers are looking for resources and ways to assist children and families**
 - Can you help this parent find **parenting classes**?
 - I think this mom is in a **domestic violence situation** – is there any place that can help?
 - How can we get a **speech therapist** for this 2-1/2 year old child?
 - This child has a diagnosis of **Autism** – can you help his family get him into a **special classroom**?



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